

Privacy Policy

1. Introduction

Welcome to **VCoincapital**. We are committed to protecting your privacy and ensuring transparency in how we handle your data. This Privacy Policy explains how VCoincapital (“we,” “us,” or “our”) collects, uses, and safeguards personal information from users who access our platform via <https://vcoincapital.com> (the “Platform”). This policy does not apply to external websites linked to our platform that are not operated by us.

2. Acceptance of Terms

By using the Platform, you acknowledge that you have read, understood, and agreed to the terms of this Privacy Policy. We may update this document from time to time, and any revisions will take effect immediately upon posting. Continued use of our services after an update constitutes your acceptance of the revised policy.

3. Definitions

- **Profile:** A collection of personal data and preferences specific to a user’s interaction with our services.
- **Our Team (“We,” “Us,” “Our”):** Refers to VCoincapital, the entity responsible for the services described herein.
- **Cookies:** Small files stored on your device that help collect standard log data and browsing behavior.
- **Device:** Any equipment used to access the Platform, such as a computer, smartphone, or tablet.
- **Personal Information:** Any data that can identify an individual, directly or indirectly.
- **Service Providers:** Third-party partners that assist us in delivering, maintaining, or analyzing our services.
- **Engagement Data:** Information automatically collected about user interactions, such as time spent on pages or clicks.
- **User:** Any individual or organization using our services.

4. Information We Collect

VCoin Capital collects different types of information to operate effectively and improve the user experience, including:

- **Financial Information:** Wallet addresses, transaction data, and payment details required for processing operations.
- **Device and Technical Data:** Such as your IP address, browser type, and operating system, to ensure compatibility.
- **Cookies and Tracking Data:** Used to personalize and improve your browsing experience.
- **Usage and Engagement Data:** Includes metrics like session duration, navigation flow, and diagnostic data.
- **Communications Data:** Information provided through emails or contact forms, including feedback and support requests.
- **Personal Information:** Such as your name and email address, when contacting us for service or support.

By using our services, you consent to the collection and processing of this data as outlined in this policy.

5. Collection and Use of Personal Information

We may request personal information when you contact us regarding transactions, purchases, or token-related activities. The data collected is used solely for service delivery, customer support, and verification purposes.

6. How We Use Your Information

Your data is used for the following purposes:

- **Service Delivery:** To operate, maintain, and improve our platform and services.
- **Customer Support:** To respond to inquiries and resolve issues efficiently.

- **Analytics:** To monitor performance and optimize user experience using trusted third-party tools.
- **Legal Compliance:** To meet obligations such as anti-money laundering (AML) and financial reporting standards.
- **Security:** To protect our platform and users from unauthorized activity or fraud.

By using the Platform, you consent to these uses.

7. Data Transfers

Your information may be processed or stored on servers located outside your country. We ensure all transfers comply with applicable data protection laws and include appropriate safeguards. By submitting your data, you consent to this transfer.

8. Data Disclosure

We may disclose information in the following cases:

- **Corporate Events:** In the event of a merger, acquisition, or asset sale, your data may be transferred accordingly.
- **Legal Requirements:** When required by law or valid governmental request.
- **Protection of Rights:** To safeguard VCoin Capital, our users, or the public against fraud or harm.

All disclosures are made in compliance with relevant privacy laws.

9. Security Measures

We employ industry-standard security measures to protect your personal data. However, no online transmission is completely secure. Users are encouraged to exercise caution when sharing information online.

10. Your Rights

You may exercise the following rights regarding your personal information:

- **Access and Correction:** Request access to or modification of your data.
- **Deletion:** Request deletion of your data, subject to legal retention requirements.
- **Restriction:** Limit certain types of data processing, which may affect your ability to use some features.

To exercise these rights, please contact us at info@vcoincapital.com.

11. Children's Privacy

We do not knowingly collect personal information from individuals under 18. If you believe a minor has provided us with personal data, please contact us at info@vcoincapital.com, and we will remove it promptly.

12. External Links

Our Platform may contain links to third-party websites. These external sites operate independently, and we are not responsible for their content or privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

13. Policy Updates

We may revise this Privacy Policy to reflect changes in our operations or legal obligations. The “Last Updated” date indicates the most recent revision. We encourage you to review this page periodically.

14. Contact Us

If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact us at:

 **info@vcoincapital.com**